



FOODBANK QUEENSLAND ANNUAL REPORT

FINANCIAL YEAR 2022



OUR VISION

A QUEENSLAND WITHOUT HUNGER

OUR MISSION

**TO PROVIDE THE MOST FOOD
TO THE MOST QUEENSLANDERS IN NEED
IN THE MOST EFFICIENT & EFFECTIVE WAYS**

OUR GUIDING VALUES

RESPECT

COLLABORATION

COMPASSION

TRUST

RESPONSIBILITY

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CEO AND CHAIRMAN MESSAGE

The 2022 financial year was one of striving to meet the increase in demand for our services. Our ability to provide food relief for vulnerable people was impacted by COVID-19, housing and accommodation affordability plummeting, and cost of living pressures increasing significantly. The devastating floods across Queensland have been heartbreaking for communities that have just been recovering from the drought and fires of the previous year. Yet again, despite the pressures, we continued to keep our eye on the future and how we can support our Member Charities and their communities better, while also rising to the challenge of alleviating the distress experienced by a growing number of people.

During the year we commissioned a significant piece of research, partnering with Queensland University of Technology (QUT) to examine global best practice models of food relief. This research will also examine how these models can strategically inform Foodbank Queensland in a coordinated, actionable road map to better serve those in crisis across our state. The results of the research will be ready in 2023 and will assist us to reach our goal of building a sustainable, nutritious, and dignified food and grocery safety net for Queenslanders in need of assistance.

We have been in our current Food Distribution Centre for over twenty years now, increasingly constrained by the centre's size. We undertook a collaborative co-design process during the year to finalise a set of concept plans for our Food Distribution Centre of the future. We now have our sights set on the next steps in making that a reality.

We had a year of digital transformation, including the implementation of a world-class safety system to support our Workplace Health and Safety

Framework, a new human resource management system and an online learning platform. These initiatives have supported our desire to be an efficient, contemporary organisation that uses technology to enable good processes and support our team, so we can better support our Member Charities.

We made significant inroads in the implementation of our new enterprise resource management platform, which will be implemented progressively during FY23. The benefits of this system for our Member Charities will be immense, including quick turnarounds at our Food Distribution Centre and web ordering with click and collect.

We continued working with and growing the number of generous food donors, including retailers, manufacturers, and farmers, many of whom were affected by the economic and labour force impacts of the last few years. Foodbank Queensland's long history of being a community based charity held us in good stead when we put the call out for additional support during the floods, and many of our donors showed their generosity and Queensland spirit and provided significant amounts of additional food.

The support from financial and in-kind donors has been heart-warming and inspiring and has allowed our fundraising program to grow significantly.

We have been fortunate to have a stable team of staff and volunteers who were unwavering and strong when those in need were at breaking point earlier this year. The Foodbank Queensland team rose to meet the challenges yet again.

Our team has grown, while at the same time we have maintained the strong culture which is underpinned by our values of trust, compassion, respect, collaboration, and responsibility.



To each and every member of the team, both staff and volunteers, a big thank you. You have helped distressed Queensland families in their time of need when the food we distributed across the state brought a nourishing meal and hope for tomorrow.

The year ahead looks promising. While we acknowledge the volatility and uncertainty

across international supply chains, and the food sector, we are positioned to realise the gains of the strategic focus of our work of recent years.

We are well positioned and optimistic about the contribution and positive impact Foodbank can continue to make in support of Queenslanders in crisis.



SARA HARRUP
Foodbank Queensland CEO



BOB NEWEY
Foodbank Queensland Chair

ABOUT FOODBANK

QUEENSLAND'S LARGEST HUNGER RELIEF CHARITY

At Foodbank in Queensland, we believe everyone should have access to healthy food. But every day, there are Queenslanders going without. We are working hard to change that. We work closely with 300 frontline charities and 300 school breakfast programs across the state, to get 26 million meals each year to Queenslanders in need.

For many, it only takes an emergency bill for necessities such as health care, home repayments or car, that results in going hungry. No matter who we are or where we come from, life can get tough.

Now, the ongoing impacts of COVID-19, natural disasters, and the rising cost of living are making it harder for many Queensland families to put food on the table.

As Queensland's largest hunger relief provider, we don't just give people food, we give them dignity and respect by providing a basic human right. But we can't do it without caring supporters like you.

With your help, we can feed Queenslanders in need every day.

FIGHTING HUNGER IN QUEENSLAND



1 in 6

children in Australia are living below the poverty line.



58%

of our frontline Member Charities are struggling to keep up with demand.



50%

more people are being helped by our Member Charities weekly, than before COVID-19.

**Davidson, P., Saunders, P., Bradbury, B. and Wong, M. (2020), Poverty in Australia 2020: Part 1, Overview. ACOSS/UNSW Poverty and Inequality Partnership Report No. 3, Sydney: ACOSS.*

**Foodbank Queensland Member Charity Survey, July 2022.*

OUR PATRON



Her Excellency the Honourable
Dr Jeannette Young AC PSM
Governor of Queensland

OUR BOARD OF DIRECTORS



Bob Newey
Chair
Appointed Jun 2014



Mike Hill
Director
Appointed Apr 2016



Rhyll Gardner
Director
Appointed Jun 2019



Justin Hogg
Company Secretary
Appointed Apr 2020



Natasha Olsson-Seeto
Director
Appointed Feb 2018



Ian Mitchell
Director
Appointed Mar 2018



David Muir
Director
Appointed Jan 1995



Mark Reinke
Director
Appointed Mar 2018

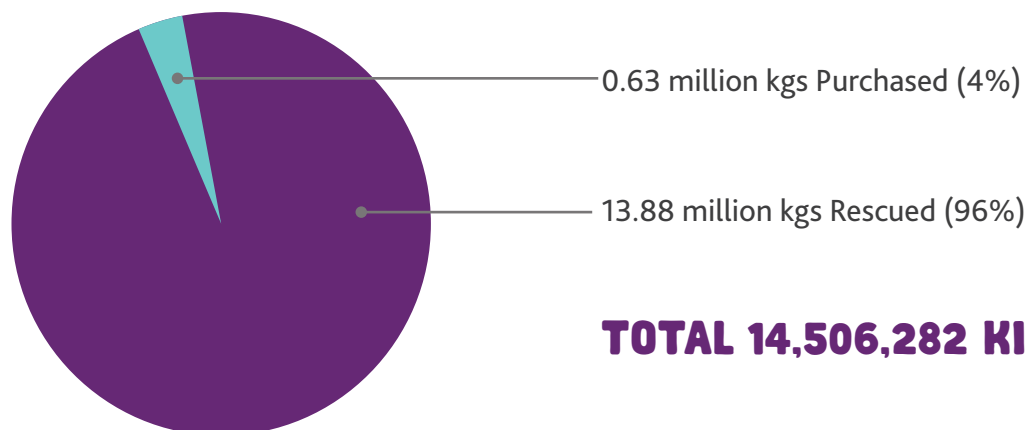


Linda Miller
Director
Appointed Sep 2021

FOOD SOURCING

WHERE OUR FOOD COMES FROM

As demand for food relief rises, so too does the challenge of rescuing and sourcing enough food to ensure a nutritious meal is within reach for all Queenslanders in need.



TOTAL 14,506,282 KILOGRAMS

WE DISTRIBUTED MILLIONS OF KILOGRAMS ACROSS QUEENSLAND

In financial year 2022, we provided 1 million more meals equivalent than in financial year 2021!

Fresh Fruit & Vegetables - 5,719,554 kgs



Packaged Food - 2,901,072 kgs



Groceries - 1,113,537 kgs



Milk - 1,062,645 kgs



Water & Drinks - 902,091 kgs



Meat & Meat Products - 809,426 kgs



Bread - 784,161 kgs



Packaged Fruit & Vegetables - 662,032 kgs



Other - 551,764 kgs



WHAT'S IN THE FOODBANK PANTRY?

Foodbank Queensland's commitment to improving food security for Queenslanders experiencing hunger includes working towards the aim of ensuring that the food provided is of good quality, in line with the Australian Guide to Healthy Eating, consistent, convenient, and culturally appropriate. Foodbank Queensland sources and supplies the following food essentials to Queenslanders in need.

FRESH FRUIT & VEGETABLES

Almost 40% of all groceries provided by Foodbank Queensland each year are nutritious fresh fruit and vegetables. We are so grateful for our many state-specific food donors, the majority of whom are based in growing areas throughout Queensland. Our generous food donors help us to get this fresh food to thousands of hungry families across the state every week.

SHORT-LIFE ESSENTIALS

Foodbank Queensland supplies many short-life food essentials to our frontline Member Charities. Fresh bread arrives daily, and we have a regular supply of milk, other dairy, meats and meat products.

LONG-LIFE ESSENTIALS

Foodbank Queensland continues to strive to ensure that a regular supply of long-life food essentials are available to food relief charities. Long-life food essentials are basic pantry items that are shelf-stable and can be easily transported, stored, and prepared. These items include baked beans, rice, pasta, pasta sauces, breakfast cereals, biscuits, long-life milk, tea, coffee, water, canned fruit and canned vegetables.

FROZEN MEALS

In partnership with FareShare, Foodbank Queensland provides nutritious, ready-made meals to our Member Charities to help feed those in need. In the financial year 2022, we distributed more than 424,000 frozen meals across the state.

HOUSEHOLD & PERSONAL CARE

Did you know we supply more than food? In the Foodbank Queensland pantry, there is also pet food, soaps, personal care and hygiene items, washing powder, and other cleaning supplies.



WHO WE HELP

FOODBANK MEMBER CHARITIES

Foodbank Queensland provides essential food directly to charities that support people seeking food relief. We currently work with over 300 charities across the state. Our Member Charities range from large service providers, like the Salvation Army and St Vincent de Paul, to small community groups and shelters.

All Member Charities provide food relief such as food hampers, low-cost grocery outlets, street feeds, community meals, and cooking programs. If you are a Queensland charity, membership with Foodbank Queensland is a great way to support your food relief projects, offering your organisation a reliable source of food and groceries all year.

OUR REACH



MESSAGES FROM OUR MEMBER CHARITIES

"Ninety-five percent of the food we provide is from Foodbank. Foodbank is our backbone, without the help and support we have been receiving, we would not be able to feed any of these people."

Lisa Smith, Harvest Angels President and Founder

"Caboolture Community Action began as a small barbeque in the park for the homeless and now we are providing over 20,000 meals and hampers a year. I feel grateful, thankful, and blessed that Foodbank's donors are helping us support our fellow community members who are living with severe hardship."

Silvana, Caboolture Community Action Volunteer

SCHOOL BREAKFAST PROGRAMS

With help from the Queensland Government and our generous supporters, Foodbank Queensland supports over 300 School Breakfast Programs throughout the state, supplying cereal, milk, bread, fresh fruit, as well as canned fruits, to all of the participating schools. Our mission is to make sure that all Queensland children, regardless of their circumstances, have an equal start in life.

Breakfast is the most important meal of the day, it sets children up to concentrate, learn and be at their best – but unfortunately, not all children are able to start the day with breakfast at home. Eating breakfast means kids have better focus and concentration, improved physical health, and increased attendance and performance at school.



335

SCHOOL BREAKFAST PROGRAMS SUPPORTED IN FY 2022

+ 9

NEW SCHOOL BREAKFAST PROGRAMS ADDED IN FY 2022

3.75M

SCHOOL BREAKFAST MEALS SERVED TO CHILDREN IN FY 2022

27,665

STUDENTS WHO VISITED A FOODBANK QUEENSLAND SCHOOL BREAKFAST PROGRAM

MESSAGE FROM OUR SCHOOL BREAKFAST CLUBS

“Our school has been incredibly blessed by the work of Foodbank. Each week we provide breakfast for hundreds of students who may otherwise miss out. The need is significant, and the difference is tangible. We can’t thank you enough for the simple yet powerful difference that Foodbank has made to our school.”

Doug Espie, Lockyer District State High School Chaplain

“We would be unable to run our Brekky Clubs without the food provided by Foodbank. Each Monday we collect 65kg of bananas for this program and without fail, every week I have the admin staff from one primary school tell me that their students say the Foodbank bananas are the best they have ever tasted.”

Suki O’Dea, Nexus Care Community Programs Coordinator

OUR IMPACT

STACEY'S STORY



WHEN STACEY LOST EVERYTHING, A FOOD HAMPER GAVE HER HOPE

Stacey didn't think she'd ever have to ask for help – let alone food. She is proud and hardworking. Stacey just wants to give her son, Blake, a better life, even if it means going without meals herself. With today's rising cost of living, you can understand that when an extra bill crops up, single mum Stacey struggles to make ends meet. Stacey is grateful to have a job, when so many others in Queensland's regional towns are without one. But like many low-earning single parents, she barely scrapes by.

After paying her rent, bills and for Blake's school expenses, there is little money left for food. And what she does have, goes to Blake so he has proper school lunches and enough for dinner, even though it often means she goes without food that day.

One day when Stacey took Blake to a family fun day, a volunteer from a Foodbank Member Charity was reaching out to local families in crisis. Stacey learnt she could access regular Foodbank hampers, to help ease some of the pressure – a gift that she's grateful for to this day.

"Going hungry feels hopeless. It's terrifying sometimes. It was just such a relief to know I could receive a Foodbank hamper each month. It makes such a difference."

- Stacey

TRENT'S STORY



SERIOUS ILLNESS LEAVES SINGLE DAD TRENT STRUGGLING TO FEED HIS THREE YOUNG KIDS

Single father Trent has three young children under eight to feed. When his kids were no longer safe to stay with their mother, Trent was given sole custody. Raising three kids on your own is never easy, but Trent is also battling a serious illness and struggles to meet the family's medical costs and living expenses. Trent loves his kids and is trying his best. But week after week, he's found it difficult just to afford enough food to put on the table. After years of struggling to make ends meet, Trent reached out to one of Foodbank Queensland's local Member Charities.

"I feel like such a failure. Even though I'm doing everything I can to give my kids the best life possible. But with my disability and being a single dad, it's honestly tough to make ends meet. Thanks to Foodbank, I've realised it's okay to ask for help... especially for single mums, single dads, grandparents. There are so many less fortunate people out there, that do need help. Every single little donation to Foodbank all helps out in the end."

- Trent

Your generosity helps Foodbank Queensland to provide emergency food relief to families, like Trent's, when they're faced with hardships. Thank you for making a difference.

FLOOD APPEAL

THANK YOU FOR GIVING FOOD AND HOPE TO FLOOD AFFECTED QUEENSLANDERS

In early March 2022, Foodbank Queensland launched a Flood Appeal to help get emergency food and drinking water to flood affected Queenslanders in desperate need. Sadly, many Foodbank Member Charities were contacting us for more food, well above our standard supply volumes, due to an increased community need, flooded food stock and damaged facilities.

That's why your support was so important. Thanks to our generous supporters, like you, over 220,000 meals were supplied to those impacted regions across Queensland, over five months from March to July 2022.

As Queensland's largest and most connected hunger relief charity, Foodbank continues to have a vital role to play. We know that flood recovery will take many months, and sadly for some families, home repairs will span years. We will continue working hard with our frontline Member Charities to support these communities with additional food supplies to meet demand, thanks to the support of our donors and the tireless work of many volunteers.

In these times of crisis, we are so grateful to have your support!

220,000
MEALS SUPPLIED

67
CHARITIES
HELPED

Thank you!

 Flood affected regions  Flood affected regions supported by Foodbank

THANKS TO OUR INCREDIBLE FLOOD APPEAL DONORS...



Andrea had food for her children!

When the devastating floods arrived in her hometown, Andrea and her children lost everything – Andrea’s family home was destroyed, and all their food and belongings were ruined. As a young single mum, Andrea didn’t know how she would feed her children. Fortunately, thanks to your generosity, Andrea was able to access emergency food from a local Foodbank Member Charity.

*“I’d lost everything. Getting help to feed my family gave me hope, trust and faith.” – Andrea**

*This is a real Queensland story of hardship. Andrea’s name is changed to her protect identity.



Caboolture Community Action could keep serving meals!

“The floods have affected people from all walks of life. We’ve had people coming to us hungry who were well off before. It’s a sad and happy time. Sad because they’ve lost everything. But happy because we are able to go out and provide some comfort, giving them hot meals, a hamper, a hug and a conversation.” – Silvana, Caboolture Community Action

Your generosity helps Foodbank provide emergency food and groceries to frontline charities across the state, like Caboolture Community Action, to support Queenslanders in crisis.



Flooded communities received emergency support!

With families forced to evacuate homes and food destroyed in the floods, requests for food relief skyrocketed. Thanks to your support, Foodbank could supply Member Charities, like Shiloh Christian Care, with emergency food for all those going hungry.

“After people had endured days of bad news, getting an emergency food hamper told them somebody out there loves them and cares about them. When you feel like you’re so alone, surrounded by flood waters and rain and all that scary stuff, it’s such a powerful thing.”

– Pastor Phil, Shiloh Christian Care (pictured)

THANK YOU TO OUR PARTNERS

Together we can achieve so much more, so we thank those who have generously given their time, funds and food donations to support Foodbank Queensland this financial year.



Pictured (left to right): Meaghan Scanlon MP and Sara Harrup, CEO at Foodbank Queensland.

PARTNER SPOTLIGHT QUEENSLAND GOVERNMENT

The Queensland Government has been an enduring supporter of Foodbank Queensland for more than 25 years, and we are incredibly grateful for the long-standing partnership we have built together. They have been an enabling force, from supporting us with the build and tenancy of our existing facility and providing funding to support our core work in food relief, as well as assisting with funding to expand our School Breakfast Program.

This financial year we were grateful for the funding of a new truck, helping to divert 4.5 million meals worth of food from landfill in its first seven months on the road. It has been our pleasure to support the Queensland Government in their efforts to reduce food waste and care for communities in need.



Pictured (left to right): Kent Antonio, McLean Farms, Isabelle Dench, GM Marketing, Innovation & Sustainability at Sunny Queen Australia, and Julie Proctor, CEO at Sunny Queen Australia.

PARTNER SPOTLIGHT

SUNNY QUEEN AUSTRALIA

Sunny Queen Australia is a generous long-term food and financial supporter of Foodbank Queensland, positively impacting the lives of thousands of Queensland families through their generous financial and food donations.

In financial year 2022, Sunny Queen Australia donated almost 38,000 kilograms of eggs to help us provide an essential source of protein, vitamins and nutrients to Queenslanders going hungry.

At Christmas, to support struggling communities in regional Queensland, Sunny Queen Australia partnered with Foodbank to host a special breakfast and morning tea at Millmerran State School and Pittsworth State School, to share the goodness of eggs and serve students a delicious and nutritious meal. Thanks to Sunny Queen's generous support, we were able to provide 120 food hampers and dozens of eggs at the event for families who needed a helping hand at this time of year.

THANK YOU TO OUR VOLUNTEERS



Pictured: Glenn, Foodbank Queensland Volunteer

VOLUNTEER SPOTLIGHT GLENN

This financial year, 172 Foodbank Queensland volunteers dedicated 11,133 hours to help Queenslanders who are struggling to put food on the table. During a year of devastating floods, rising cost of living and ongoing impacts of COVID-19, volunteers like Glenn helped us to continue delivering our essential food relief services. For over two years, Glenn has generously been volunteering at Foodbank Queensland every Friday, sorting mixed food donations from farms and retailers that arrive at Foodbank.

“When I was younger, I grew up in a household with a lot of poverty and domestic violence and we were helped by a food relief organisation. At the time I knew no better, but as I got older, I was thankful that someone had helped us. I like to think that I could be helping a family that could be in the same situation we were. The people that I work with at Foodbank Queensland are just terrific caring human beings. The world would do well to have more like them.”

– Glenn

Thank you to Glenn and to all of our dedicated and passionate volunteers for powering Foodbank Queensland in the fight against hunger.

TO OUR FOOD DONORS



Pictured (left to right): Luke Leeson, Brisbane Markets Limited, and Zoe Templeton, Foodbank Queensland

FOOD DONOR SPOTLIGHT BRISBANE MARKETS LIMITED

Brisbane Markets Limited is one of Foodbank Queensland's 365 state-based food donors helping us supply nutritious food to hungry Queenslanders. Working together, Foodbank Queensland collected more than 700,000 kilograms of fresh food from Brisbane Markets this financial year and distributed this to those Queenslanders in need. That's the equivalent of almost 1.3 million meals to help hungry Queenslanders put food on the table. With the help of Brisbane Markets, many wholesalers donate to Foodbank Queensland, some of who have been donating to us for more than 15 years to help fight hunger across the state.

"We are proud to support Foodbank Queensland to help reduce food waste and feed hungry families. Donating surplus or imperfect food enables Brisbane Markets wholesalers to directly provide benefits to people who are living in disadvantaged circumstances whilst having a positive impact on the environment."

- Anthony Kelly, Chair Brisbane Markets Limited

FINANCIAL REPORTS

STATEMENT OF PROFIT OR LOSS AND OTHER COMPREHENSIVE INCOME

FOR THE YEAR ENDED 30 JUNE 2022

	2022	2021
	\$	\$
Revenue	9,750,289	6,653,244
Employee Benefits Expense	(3,167,137)	(2,688,904)
Depreciation And Amortisation Expense	(256,901)	(175,882)
Lease Expenses	(2,646)	(3,265)
Foodbank Australia - Direct Expenses	(1,190,016)	(1,194,508)
Freight And Transport Costs	(557,170)	(573,330)
Electricity	(53,517)	(49,370)
Printing And Stationery	(22,597)	(30,755)
Professional Fees	(14,488)	(6,026)
Motor Vehicle Expense	(204,947)	(176,588)
Other Expenses	(3,124,621)	(1,048,460)
Total Comprehensive Income For The Year	1,156,249	706,156

Note: The uplift in Other Expenses in FY22 pertains to the Flood Relief costs of \$0.9m and Digital Transformation costs of \$0.5m.

STATEMENT OF FINANCIAL POSITION

AS AT 30 JUNE 2022

	2022	2021
	\$	\$
Current Assets		
Cash And Cash Equivalents	3,026,714	2,209,160
Financial Assets	4,229,923	4,206,797
Trade And Other Receivables	192,928	107,423
Other Assets	105,218	47,537
Total Current Assets	7,554,783	6,570,917
Non-Current Assets		
	971,249	897,285
Total Non-Current Assets	971,249	897,285
Total Assets	8,526,032	7,468,202
Current Liabilities		
Trade And Other Payables	334,748	207,739
Provisions	168,018	146,861
Other Liabilities	100,581	345,002
Total Current Liabilities	603,347	699,602
Non-Current Liabilities		
Provisions	32,040	34,204
Total Non-Current Liabilities	32,040	34,204
Total Liabilities	635,387	733,806
Net Assets	7,890,645	6,734,396

JOIN US IN THE FIGHT AGAINST HUNGER

FUNDS

All donations to Foodbank Queensland go straight to our food relief and program development work in Queensland. Donations over \$2 are tax deductible. Make a donation on our website or give us a call.

FOOD

If you're in the food industry, talk to us about the benefits of becoming a food donor or view details on how you can become a food donor on our website.

VOLUNTEER

We can't do what we do without our volunteers. If you have some time and would like to contribute, please register your details on our website.

PARTNER

If you're an organisation looking to give back, talk to us about partnership opportunities. Our partners are extended members of the Foodbank Queensland team, and we are committed to nurturing these relationships to achieve positive outcomes together.

MEMBER CHARITY

If you are a Queensland charity, Foodbank Queensland Membership is a great way to support your food relief projects, offering your organisation a reliable source of food and groceries all year round. To learn more, please visit our website.

GET INVOLVED TODAY

Call us on (07) 3395 8422, visit foodbank.org.au or send an email to admin@foodbankqld.org.au for more information.





179 Beverley Street, Morningside, QLD 4170

P: (07) 3395 8422

E: admin@foodbankqld.org.au

W: foodbank.org.au

